



HELPING HANDS MINISTRY GENERAL GUIDELINES

The Helping Hands Ministry of Mount Zion Baptist Church of Greensboro, Inc. is committed to providing assistance to individuals experiencing temporary financial hardship. Helping Hands can assist with **one** bill every 12 months. **We do not approve all applications**; however, we review all submissions and make decisions based on our guidelines. **We are not an emergency assistance program**, and the process may take up to 10 days.

Bills Helping Hands can assist with include:

- A past-due utility bill at your current residence (electricity, gas, or water)
- Past-due rent or mortgage at your current residence
- A rental deposit

Helping Hands cannot assist with:

- Hotel/motel accommodations
- Past-due utility payments from a prior residence
- Past-due rent/mortgage from a prior residence
- Legal fees
- Active eviction or foreclosure cases
- Accounts in collection with the court
- General financial support
- Childcare expenses
- Medical bills
- Tuition
- Automobile expenses

Because we operate with a modest monthly budget, priority will be given to those who need **less than \$400** to prevent eviction or utility disconnection. We reserve the right to decline your application if incomplete or falsified information is submitted. Falsifying information will automatically disqualify you from applying for assistance for up to six months.
